

Appendix 1: Nevada CHSTP Provider Summaries

Churchill Area Regional Transportation (CART)

Private nonprofit that directly operates demand-response transportation services to residents that are located on county-maintained roads. Rides are reserved on a first-come first-served basis with senior riders aged 60 and older receiving preference. Rides are required to be booked at least a day before the anticipated travel date but no more than 14 days in advance. Users can reserve rides by calling (775)-428-2988 between the hours of 7:00 AM to 4:00 PM Monday through Friday. Ride fares are \$3.00 per ride for general riders and a donation of \$2.00 is recommended for individuals who are aged 60 or older. Drivers are responsible for assisting passengers in and out of the vehicles, assisting passengers to the entrance of their origin and/or destination, and passengers are permitted to travel with their own personal care attendant or escort.

C.A.R.T. Service Areas

- Northwest Coverage Area: Workman Road to the north Carr Lane/Bench Road to the west
- Northeast Coverage Area: Tarzyn Road to the north Perazzo Lane to the east
- Southwest Coverage Area: Norcutt Road to the south Sheckler Cut-Off to the east
- Southeast Coverage Area: Norcutt Road to the south Perazzo Lane to the east

Douglas Area Rural Transit D.A.R.T

Douglas Area Rural Transit (D.A.R.T.) is a governmental agency that offers two transit options for the general public, seniors, and ADA riders. All buses are equipped with wheelchair lifts and bike racks. Services include:

- DART Express Route – Fixed Route transit designed to give access to Minden, Gardnerville, and the Gardnerville Ranchos. Transfer locations are built into the route that offer access to Carson City and South Lake Tahoe by facilitating transfer to the Tahoe Transportation District.
- DART Dial-A-Ride – A shared ride service for riders seeking curb to curb service. Service is offered to all public riders with seniors aged 60 or older and riders with disabilities who need additional assistance in boarding. Users may schedule rides with as much advanced notice as possible by calling (775)-783-6456. Seniors and riders with disabilities are required to request eligibility using an application that is found in the [DART Senior and ADA Rider Handbook](#) on page 22.

Drivers assist passengers in and out of the vehicles and passengers are permitted to travel with their own personal care attendant or escort.

Fares:

Adults (aged 12 and older) - \$2 per ONE-WAY

Seniors* (age 60 and over) – Suggested donation of \$1 per ONE-WAY

Student ID Users - \$1 per ONE-WAY

Medicare - \$1 per ONE-WAY

Social Services - \$1 per ONE-WAY

Children**(under 12) – ride FREE with adult

*Service for seniors will not be denied based on ability to donate

** Children under 12 must be accompanied by an adult

Elko County GET My Ride

A public agency that provides local government services and demand-response (dial-a-ride) public transportation. Drivers assist passengers in and out of the vehicles and to the entrance of their origin and/or destination. Passengers are permitted to travel with their own personal care attendant or escort. Passengers may schedule rides with dispatch by calling, texting, or emailing. Service is offered to Elko, Spring Creek, Carlin, Wells, Jackpot, Osino, and Ryndon, this includes a service line from Jackpot NV to Twin Falls ID. Service is offered Monday through Friday 6:30 AM to 5:30 PM.

Funding is received through:

Nevada Aging and Disability Services Division – this grant funding supports services for seniors aged 60 or older and allows the agency to request that senior riders donate half of the fare per trip, however the decision to not donate/those with an inability to pay will not be denied service. Seniors looking to use the program are required to complete a registration.

Federal Veterans Affairs through a partnership with the Nevada Department of Veteran Services. This grant funding supports transportation for veterans with a focus on service to medical appointments and connections to other transportation. Under the grant regulations, veterans will not pay to ride nor be solicited for donations. Veterans seeking to use this service are required to complete a registration form and provide proof of veteran status.

Top ten destinations:

1. United Cerebral Palsy – JDT Facility, Silver St. Elko
2. Ruby Mountain Resource Center – JDT and Dayhab Facility, River St. Elko
3. Dialysis Clinic, Inc – Dialysis Clinic, Errecart Blvd. Elko
4. 1385 Primrose Ln – HHDS Housing Facility, Primrose Ln. Elko
5. Elko Senior Center – Senior Center, Ruby View Dr. Elko
6. Boys and Girls Club – After School Center, Country Club Dr. Elko
7. Elko High School – School, College Ave. Elko
8. Flag View Intermediate School – School, County Club Dr. Elko
9. Highland Manor – Assisted Living Facility, Ruby Vista Dr. Elko
10. Taco Time – Restaurant, Idaho St. Elko

Program	Enrolled Consumers
Adult Day Care	775
Community Employment	7,295
Medical Appointments	2,629
Public Transportation	2,736
Senior Nutrition	1,582
Social Activities	66
Other	12,252
Adult Day Care	775
Estimated Number of One-Way Passenger Trips	27,679
Estimated Percentage of Trips for Agency Consumers	72%
Estimated Percentage of Trips for the General Public	28%
Total Estimated Hours of Transportation Service Provided (12-month period)	10,930
Total Estimated Miles of Transportation Service	160,357
Fare Structure	Zone 1: \$2.00 Zone 2: \$3.00 Zone 3: \$4.00 Zone 4: \$5.00 Zone 5: \$6.00
Operating Revenues	
City/Town/County Government Appropriations	\$32,000
Fares Collected Directly from Passengers	\$17,798.48
FTA Section 5311 Program (Including funds for preventative maintenance)	\$607,446
Grant Received from Title III-B (older Americans Act)	\$49,500
Passenger Donations	\$1,529.09

Payments Received from Medicaid	\$47,607.29
Revenues or Reimbursements Collected from Transportation Provided for Other Organizations	\$16,377.48
Other (Identified as Amtrak Contract, HRTG, and RTAP)	\$220,527.92
Total	\$992,786.26
Operating Expenditures	
Transportation Administration	\$161,317.46
Transportation Scheduling and Dispatching	\$12,024.93
Transportation Operations	\$700,746.76
Transportation Maintenance	\$42,655.18
Total	\$916,744.33

Eureka County Senior Center

Public organization providing nutrition, public transportation, recreational/social services, senior citizen programs and services, and social services. Public transportation is provided via demand-response and drivers will assist passengers in and out of vehicles, to the entrance of their origin and/or destination, in and out of any buildings, and passengers are permitted to travel with their own personal care attendant or escort. Services are provided to all of Eureka County and Elko on the following days with two-day advance notice required by calling the senior center:

Once a month on Tuesdays: 7:00 AM to 4:00 PM

Once a month on Wednesdays: 7:00 AM to 4:00 PM

Once a week on Thursdays: 9:00 AM to 10:00 AM

Program	Enrolled Consumers
Senior Nutrition	1,684
Social Activities	500

Estimated Number of One-Way Passenger Trips	450
Estimated Number of Trips for Agency Consumers	300
Estimated Number of Trips for the General Public	150

Total Estimated Hours of Transportation Service Provided (12-month period)	400
Total Estimated Miles of Transportation Service	28,647
Fare Structure	\$5.00 or \$7.00
Operating Revenues	
Fares Collected Directly from Passengers	\$800.00
Grants Received from Title III-B (Older Americans Act)	ADSD Grant \$29,577.00
Total	\$30,377.00
Operating Expenditures	
Transportation Administration	\$25,000.00
Transportation Operations	\$30,000.00
Transportation Maintenance	\$10,000.00
Total	\$65,000.00

Lincoln County Transportation

Local government organization with a primary function being providing transportation. Additional services include income assistance, nutrition, and senior citizen programs and services. Transit services operate by demand-response with advance reservation as well as with fixed routes or flexible/deviated bus routes. Drivers assist passengers in and out of vehicles, to the entrance of their origin and/or destination, and in and out of buildings. Passengers are permitted to travel with their own personal care attendant or escort and for individuals who require such services, a personal care attendant or escort will be provided. Service is provided Monday, Wednesday, Thursday, and Friday 8:00 AM to 4 PM and on Tuesdays from 6:00 AM to 7:00 PM throughout Lincoln County to the cities of Alamo, Caliente, Panaca, and Pioche. No services are offered over county or state lines. Passengers may call the office or the bus driver to schedule rides. The most common destinations include:

1. Doctor's Appointments in Las Vegas, Nevada
2. Doctor's Appointments in St. George, Utah
3. Shopping in St. George, Utah
4. Doctor's Appointments in Cedar City, Utah
5. Shopping in Cedar City, Utah
6. Doctor's Appointments in Caliente, Nevada
7. Local Shopping in Caliente, Nevada – including Family Dollar, hardware, and grocery
8. Grocery Store in Panaca, Nevada
9. Shopping in Las Vegas, Nevada
10. DMV in Ely, Nevada

Program	Enrolled Consumers
Medical Appointments	178
Senior Nutrition	617
Social Activities	414
Other	77
Estimated Number of One-Way Passenger Trips	25
Estimated Percentage of Trips for Agency Consumers	20%
Estimated Percentage of Trips for the General Public	80%
Total Estimated Hours of Transportation Service Provided (12-month period)	1,870
Total Estimated Miles of Transportation Service	32,269
Fare Structure	Over 60 – Donation Recommended Under 60 – Mandatory Fare
Operating Revenues	
Fares Collected Directly from Passengers	\$3,284.00
FTA Section 5311 Program (including funds for preventative maintenance)	\$126,329.00
Total	\$129,613
Capital Revenues During FY17 and/or FY18	
FTA Section 311 Funds (excluding funds for preventative maintenance)	\$102,108.00
Operating Expenditures	
Transportation Administration	\$51,400.00
Transportation Operations	\$41,000.00
Transportation Maintenance	\$23,044.01
Total	\$115,444.01

Lyon County Human Services

A public organization operating under policy direction of the Lyon County Board of Commissioners that provides transportation services as well as employment, income and housing assistance, information and referrals, senior citizen programs and services, social services, and youth programs and services.

Transportation services are demand-response, with preference given to medical transportation requests. The following provides an overview of destinations based on origin:

Origin	Day of the Week	Destination
Dayton/Moundhouse/Stagecoach	Monday	Reno
	Tuesday	Carson City and Local appointments/businesses
	Wednesday	Carson City and Local appointments/businesses
	Thursday	Carson City and Local appointments/businesses
	Friday	None
Fernley	Monday	Reno
	Tuesday	Carson City
	Wednesday	Reno
	Thursday	None
	Friday	Reno Fallon and local appointments/businesses
Silver Springs	Monday	Reno
	Tuesday	Carson City
	Wednesday	Reno
	Thursday	Carson City
	Friday	Reno Local appointments
Yerington	Monday	Reno
	Tuesday	None
	Wednesday	Reno/Carson City
	Thursday	Carson City
	Friday	None

There is a suggested fare of a \$5.00 donation per one-way. Appointment Windows are between 11:00 AM and 1:00 PM. Users may call (775)-577-5009 extension 3311 at least five business days prior to desired appointment date to schedule a ride. Drivers assist passengers in and out of vehicles and passengers are permitted to travel with their own personal care attendant or escort. Top destinations include:

1. Dayton Senior Center – Dayton
2. Fernley Senior Center – Fernley
3. Silver Springs Senior Center – Silver Springs
4. Yerington Senior Center – Yerington
5. Davita Dialysis Center, Vista Blvd – Sparks
6. Liberty Dialysis, Los Altos Pkwy – Sparks

Program	Enrolled Consumers
Senior Nutrition	1802
Estimated Number of One-Way Passenger Trips	9,414
Estimated Percentage of Trips for Agency Consumers	95%
Estimated Percentage of Trips for the General Public	5%
Total Estimated Hours of Transportation Service Provided (12-month period)	6,240
Total Estimated Miles of Transportation Service	70,000
Fare Structure	Not Provided
Operating Revenues – Not Provided	
Capital Revenues During FY17 and/or FY18 – Not Provided	
Operating Expenditures – Not Provided	

Pahrump Valley Public Transportation

A private nonprofit organization (501(c)(3)) that provides client-only transportation in addition to employment, recreational/social opportunities, rehabilitation services, and social services. Transportation services provided are demand-response and require advanced registration, drivers will assist passengers in and out of the vehicles and passengers are permitted to travel with their own personal care attendant or escort. Services are provided to Pahrump daily, Amargosa Valley every Tuesday, and Beatty every Thursday. Services are provided between 6:00 AM to 6:00 PM and Saturdays 8:00 AM to 4:00 PM. Rides may be reserved by calling (775)-751-6860.

Top destinations include:

1. Walmart, 300 S, Highway 160
2. Albertsons Highway 160
3. Smiths Highway 160

4. Intermountain Healthcare 1397 S. Loop Rd.
5. E. Calvada Building (medical)
6. Postal Road (Medical)

Program	Enrolled Consumers
Public Transportation	15,000
Estimated Number of One-Way Passenger Trips	6,000
Estimated Percentage of Trips for Agency Consumers	0%
Estimated Percentage of Trips for the General Public	100%
Total Estimated Hours of Transportation Service Provided (12-month period)	12,600
Total Estimated Miles of Transportation Service	200,000
Fare Structure	\$3.00 one-way/ \$6.00 round trip
Operating Revenues	
City/Town/Government Appropriations	\$100,000.00
Contributions from Charitable Foundation, etc.	\$5,000.00
Fares Collected Directly from Passengers	\$38,000.00
FTA Section 5311 Program (including funds for preventative maintenance)	\$450,000.00 (annually)
Fundraising	\$1,000
Other (identified as NDVS WETrans)	\$50,000.00
Total	\$644,000.00
Capital Revenues During FY17 and/or FY18 – Not Provided	
Operating Expenditures	
Transportation Administration	\$85,000.00
Transportation Scheduling and Dispatching	\$25,000.00
Transportation Operations	\$250,000.00
Transportation Maintenance	\$70,000.00
Total	\$430,000.00

Pyramid Lake Paiute Tribe

The Pyramid Lake Paiute Tribe (PLPT) is a federally recognized tribe that provides fixed/flexible/deviated route transportation services to the public and tribal members. The PLPT mission statement is as follows:

“To administer an effective, efficient, and safe public transportation service by providing transit services to access health care, social welfare, employment opportunities, job training, shopping, and recreation on and off the Pyramid Lake Paiute Reservation.”

The PLPT operates two fixed route services:

Local Route – Serving Nixon, Sutcliffe, Wadsworth, and Fernley

Reno Route – Serving Reno/Sparks, Fernley, and Wadsworth

One-Way Bus Fare:

Monthly Pass Prices:

Adults (18 & over) - \$1.00

Adults (18 & over) - \$45.00

Elders (60 & over) - \$.50

Elders and Students - \$22.50

Students (6-17) - \$.50

Bus Transfers - Free

Children (0-6) – Free

Service is provided Monday through Friday 5:20 AM to 7:30 PM. The top destinations are:

1. Employment: PLPT, RSIC, ITCN, Connection to RTC
2. Health Clinics: PLPT, RSOC, Renown
3. Shopping: Walmart, Raleys, Legends Mall, Downtown Reno and Sparks

Estimated Number of One-Way Passenger Trips	15,636
Estimated Percentage of Trips for Agency Consumers	1% - employees of the tribe
Estimated Percentage of Trips for the General Public	100%
Total Estimated Hours of Transportation Service Provided (12-month period)	7,056 (running two buses for two routes)
Total Estimated Miles of Transportation Service	150,889
Fare Structure	\$1.00 one-way for adults \$0.50 one-way for students and senior citizens
Operating Revenues	
Including Tribal Transit 5311 grants, CRRSAA, and ARPA	~\$342,599
Capital Revenues During FY17 and/or FY18	

FTA Section 5339 Bus and Bus Facilities	\$1,716,636.50
FTA Section 5311 (excluding 5311 funds for preventative maintenance) – These funds were acquired as part of competitive grant projects.	\$15,506.50
Total	\$1,732,143.00
Operating Expenditures	
Transportation Administration	\$78,000.00 (including fringe benefits)
Transportation Scheduling and Dispatching	\$59,800.00 (including fringe benefits)
Transportation Operations	\$228,800.00 (including fringe benefits)
Total	\$2,425,800.00

Nevada Rural Counties Retired and Senior Volunteer Program (RSVP), inc

Nevada RSVP, Inc is a private nonprofit organization that offers services to help seniors age in place by remaining in their own homes for as long as possible, and helping individuals and families avoid expensive long-term institutional care. Many programs are offered through RSVP included in which is a door-to-door on-demand transportation service.

Door-to-Door transportation services are provided by volunteer drivers using their own vehicles and receive a reimbursement at a rate of \$.60 per mile. Transportation services are offered for frail, homebound, and low-income seniors (60 and older, individuals living with a disability (aged 18-59) and veterans who are no longer able to drive themselves. Drivers assist passengers in and out of vehicles, to the entrance of their origin and/or destination, and in and out of buildings. Passengers are permitted to travel with their own personal care attendant or escort, if a passenger requires a personal care attendant or escort, the agency will provide one. In 2023, RSVP indicated they had 276 active volunteers who provided 47,269 hours of volunteer services and drove a total of 338,613 miles.

Services include free critical care trips to medical appointments (including dental and vision), essential shopping and socialization opportunities; and any additional necessary trips in/outside of their respective county. Users are required to be seniors aged 60 or older or adults with disabilities between the ages of 18 and 59. Advance notice is required for the coordination of rides by calling (775) 687-4680 X 0. Due to the nature of the programming offering service to rural Nevada and going across state lines into Utah, there is a wide range of destinations for users. The top destinations have been provided based on destination type:

1. Primary care doctors
2. Specialist doctors
3. Hospitals; Carson Tahoe, Renown, University of Utah

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|-----------------------------|-------------------|
| 4. Reno VA Hospital | 8. Grocery stores |
| 5. Davita Dialysis Clinics | 9. Banks |
| 6. Dentist | 10. Post Offices |
| 7. Mental Health Counseling | |

Monday – Friday Service	Appointments between the hours of 9:00 AM to 3:00 PM If traveling to the Reno, Las Vegas, and Utah areas service offered 10:00 AM to 2:00 PM
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Program	Enrolled Consumers
Medical Appointments	2,141
Senior Nutrition	669
Social Activities	333
Other	4,654
Estimated Number of One-Way Passenger Trips	6,358
Estimated Percentage of Trips for Agency Consumers	100%
Estimated Percentage of Trips for the General Public	0%
Total Estimated Hours of Transportation Service Provided (12-month period)	16,832.80
Total Estimated Miles of Transportation Service	223,139.70
Fare Structure	Donation Based
Operating Revenues	
City/Town/County Government Appropriations	\$152,000.00
Contributions from Charitable Foundations, etc.	\$244,200.00
FTA Section 5310 Program	\$197,638.00
Fundraising	\$85,000.00
Passenger Donations	\$80,000.00
Other (explanation not provided)	\$1,001,295.00
Total	\$1,760,133.00
Capital Revenues During FY17 and/or FY18 – Not Provided	

Operating Expenditures	
Transportation Administration	\$184,000.00
Transportation Scheduling and Dispatching	\$56,000.00
Transportation Operations	\$186,000.00
Transportation Maintenance	\$18,500.00
Total	\$444,500.00

Senior Citizens of Humboldt County, Inc

A public agency that provides health care, information and referrals, nutrition, public transportation, recreational/social opportunities, senior citizen programs and services, and social services. Transportation is offered on a fixed or flexible/deviated route where drivers assist passengers in and out of vehicles and to the entrance of their origin and/or destination. Operated through Pleasant Senior Center.

Southern Nevada Transit Coalition

A private nonprofit organization that provides general and client-only transportation services on fixed/flexible/deviated bus routes including paratransit. The mission statement for Southern Nevada Transit Coalition (SNTC) is as follows:

"...to enhance the quality of life for residents in Clark County's rural communities by providing safe, reliable, affordable, and accessible transportation services and developing dynamic partnerships with other community serving organizations".

SNTC works in Boulder City, Laughlin, and Mesquite to operate the Silver Rider Transit System which provides eight transport schedules servicing more than 100k riders as well as demand-response service.

Service information for SNTC is included in the tables on the following pages.

Boulder City				
Service Type	Demand-Response	Sandy Valley Express	Indian Springs Express	Henderson Trips
Requirements	Reservations are appreciated but not required	Reservations required at least 24-hours in advance	Door-to-Door service Reservations required 24-hours in advance	Space is limited Riders must have their appointments in Henderson booked between 10:00 AM and 1:00 PM. Reservations can be made by calling (702)-894-4190
Schedule	Service offered 7 days a week going as far as the Hover Dam Lodge and Railroad Pass	Monday and Friday Deviations available upon request Depart/Return Sandy Valley Senior Center: 7:50 AM Sandy Valley Community Center: 8:00 AM/4:30 PM Goodsprings Community Center: 8:30 AM/ 4:00 PM Jean Shell Station: 8:45 AM/3:45 PM Jean Gold Strike South End: 9:00 AM/3:30 PM Henderson SSTT: 9:30 AM/3:00 PM Henderson Wal-Mart: 9:45 AM/ 2:30 PM Henderson Galleria Mall/Sunset Station Casino: 10:00 AM/2:00 PM	Thursdays Depart/Returning Indian Springs 8:00 AM/2:45 PM Walmart 8:45 AM/2:00 PM Las Vegas BTC 9:15 AM/1:30 PM	Monday and Thursday Bus departs promptly at 7:00 AM and returns at 4:00 PM

Fares	Door-to-Door service: \$2.00 each way for all riders To Hover Dam Lodge or Railroad Pass: \$4.00 each way for all riders Bus Passes Available: \$20.00	Sandy Valley Standard Fare: \$8.00 Goodsprings Standard Fare: \$8.00 Jean Standard Fare: \$8.00	Standard Fare: \$8.00	Members of the Senior Center of Boulder City: \$5.00 (round-trip) General public/Nonmembers: \$7.00
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Laughlin						
Service Type	Demand-Response	Fixed Route			Las Vegas Express	Searchlight Express
Requirements	Door-to-Door 24-hours advanced reservation One stop per day Riders aged 60 or older	Paratransit service is offered in conjunction with the regular Silver Rider service.			Reservations required	
Schedule	Monday – Friday	Route 777 – operates 24/7 Route 888 – operates 7 days a week between the hours of 5:44 AM and 7:45 PM Trips to Las Vegas are offered Monday through Friday excluding Christmas, Thanksgiving, and New Year’s Day Trips to Needles California are offered on the last Friday of the month, excluding federal holidays. A minimum of 24-hours advance reservation is required.			Monday through Friday Depart/Return Laughlin 7 AM/4:15 PM Searchlight 7:50 AM/3:35 PM Henderson Area Arriving/Departing Railroad Pass 8:40 AM/3:00 PM Galleria Mall 9 AM/2:45 PM District of Green Valley 9:20 AM/2:15 PM South Strip Transit 9:40 AM/1:45 PM Bonneville Transit Center (drop off only) 10:15 AM	Every 2nd and 4th Tuesday offering service to: Laughlin DMV Laughlin Silver Rider Bus System Sam’s Club Western Area Regional Medical Center Safeway and Wells Fargo Bank Riverview Mall Crossroads Shopping Ctr Wal-Mark Valley View Medical
Fares	Suggested donation of \$2.00 per stop	Ride Type	Full Fare	Reduced Fare ¹	Standard Fare: \$20 Reduced Fare: \$15	
		Single	\$2	\$1		
		24-hr Pass	\$5	\$1		
		15-Day	\$34*^	\$2.50		
		Pass	\$65*^	\$17*^		
		30-Day		\$32.50*^		
		Pass				

*Includes access to all RTC fixed-route services including Deuce on the Strip and Downtown Express

^Cannot be purchased on vehicles

¹A valid Reduced Fare Identification Card from Silver Rider or another transit agency must be presented to purchase a one-way reduced fare ride and/or use of a reduced fare pass.

Mesquite								
Service Type	Demand-Response	Fixed Route 333 (Mesquite)			Fixed Route 444 (Bunkerville)			Las Vegas Express
Requirements	Reservations required 25 hours in advance	Paratransit services offered in conjunction to regular service.			Paratransit services offered in conjunction to regular service.			Reservations required no later than 4:00 PM the Thursday prior.
Schedule	Monday through Friday 7:00 AM to 3:30 PM Door-to-Door, one stop per day. Trips to Las Vegas every Monday.	Operates 5:30 AM until 12:18 AM Daily			Operates 5:45 AM until 12:32 AM Daily			Every Monday Departs Mesquite Wal-Mart: 7:45 AM Location Dropoff/Depart Bonneville Transit Center 9:30 AM/3:45 PM Premium Outlet Mall 9:45 AM/3:15 PM Palace Station 10:00 AM/3:00 PM Town Square 10:15 AM/2:45 PM Deviated stops at the VA Hospital on Pecos and at the South Strip Transfer Terminal are available with prior reservation, additional stops available upon request.
Fares	Suggested donation of \$2.00 per stop	Ride Type	Full Fare	Reduced Fare ¹	Ride Type	Full Fare	Reduced Fare ¹	Standard Fare: \$15.00 Reduced Fare: \$10.00 All fares are round trip.
		Single	\$2		Single			
		24-hr Pass	\$5	\$1	24-hr Pass	\$2	\$1	
		15-Day Pass	\$34* [^]	\$2.50	15-Day Pass	\$5	\$2.50	
		30-Day Pass	\$65* [^]	\$17* [^]	30-Day Pass	\$34* [^]	\$17* [^]	
				\$32.50* [^]		\$65* [^]	\$32.50* [^]	

*Includes access to all RTC fixed-route services including Deuce on the Strip and Downtown Express

[^]Cannot be purchased on vehicles

¹A valid Reduced Fare Identification Card from Silver Rider or another transit agency must be presented to purchase a one-way reduced fare ride and/or use of a reduced fare pass.

As an agency that serves rural Clark County Nevada, there are many destinations that are frequented. Some of the top destinations include:

1. Casino Civic Dr, Laughlin
2. Davita Dialysis, Falcon Ridge – Mesquite
3. Walmart, Highway 95 – Bullhead City (Arizona)
4. Walmart, Pioneer Blvd – Mesquite
5. Target, Highway 95 - Bullhead City (Arizona)
6. Walmart – Las Vegas
7. Safeway, Highway 95 – Bullhead City (Arizona)
8. Albertson and Dollar Tree – Boulder City
9. Fresenius Dialysis, Miricle Mile – Bullhead City (Arizona)
10. Smiths N. Sandhill - Mesquite

Program	Enrolled Consumers
Community Employment	166,230
Medical Appointments	8,790
Public Transportation	167,323
Senior Nutrition	1,485
Social Activities	27,153
Other	135,022
Estimated Number of One-Way Passenger Trips	506,003
Estimated Percentage of Trips for Agency Consumers	0%
Estimated Percentage of Trips for the General Public	100%
Total Estimated Hours of Transportation Service Provided (12-month period)	39,616
Total Estimated Miles of Transportation Service	623,488
Fare Structure	\$2.00 Full Fare \$1.00 Reduced Fare for Fixed Route and ParaTransit Variable Rates for Express Routes
Operating Revenues	
City/Town/County Government Appropriations	\$1,075,123.00
Fare Collected Directly from Passengers	\$337,053.00
FTA Section 5311 Program (including funds for preventative maintenance)	\$3,453,250.00
Total	\$4,865,426.00
Capital Revenues During FY17 and/or FY18	
FTA Section 5339 Bus and Bus Facilities	\$142,948.00
FTA Section 5311 (excluding 5311 funds for preventative maintenance)	\$1,961,104.85

City/Town/County Government Appropriations	\$617,819.00
Passenger Donations	\$17,970.00
Fundraising	\$15,981.00
Total	\$2,755,822.85
Operating Expenditures	
Transportation Administration	\$262,792.27
Transportation Scheduling and Dispatching	\$90,859.00
Transportation Operations	\$2,822,736.00
Transportation Maintenance	\$847,171.00
Total	\$4,023,558.27

Tahoe Transportation District

The Tahoe Transportation District is a congressionally created bi-state special district agency that provides local government and public transportation services. Transportation services are provided on a fixed route as well as additional origin to destination paratransit services to individuals with disabilities. For paratransit services, drivers will assist passengers in and out of vehicles and to the entrance of their origin and/or destination. Paratransit service is offered within a mile of fixed routes as well as to Kingsbury Grade, within the Baseline Service Area. Passengers are permitted to travel with their own personal care attendant or escort. Transportation service is provided in both Nevada and California to Douglas County, Carson City, Washoe County, and El Dorado County (California) running Monday through Sunday 6:00 AM to 9:30 PM. Eligibility requirements only apply to paratransit services, users must apply for service and are asked to reserve their spot the day before by phone with the reservationist, however, same day appointments will be considered based on availability. Fare for paratransit service must not exceed twice the fare charged to an individual paying full fare for a trip of similar length, at a similar time of day, on a fixed route. Paratransit users who are travelling within the extended area may be subject to a premium fare.

Trip priority is based on the following:

First Priority: Baseline
Paratransit Service trips

Features	Baseline Service	Extended Service
Private Transportation	No	No
Shared Ride Public Transportation	Yes	Yes
Eligibility Requirement	Yes	Yes
Required by Law (Title 49 CFR 37.131)	Yes	No
Presumptive Eligibility	Yes	Yes
Service Hours Mirror Fixed Route	Yes	Yes
Reservations Required	Yes	Yes
Cancellations Required	Yes	Yes
Consequences for No-Shows and Misconduct	Yes	Yes
Service Animals	Yes	Yes
Pets, including comfort/support animals	No	No
Trip Purpose Restrictions	No	Yes
Excessive Trip Length Monitoring	Yes	No
Negotiated Trip Times	Yes	Yes
Subscription Service	Yes	No
Trip Denials	No	Discouraged

Second Priority: Medical or employment trips that enter, exit, or travel within the extended area

Third Priority: Non-medical or non-employment trips that bridge the baseline and the extended areas

Fourth Priority: Non-medical or non-employment trips within the extended area

Paratransit services are estimated to be busiest between 9:00 AM - 10:00 AM and 3:00 PM – 4:00 PM Monday through Friday, users are advised to anticipate more passengers and stops during those times.

Top Destinations Include:

- | | |
|---|---|
| 1. Stateline Transit Center, So. Lake Tahoe, CA | 4. Douglas County Community and Senior Center |
| 2. Y Transit Center, So. Lake Tahoe, CA | 5. LTCC Mobility Hub |
| 3. Kingsbury Transit Center, Stateline CA | |

Program	Enrolled Consumers
Day Program	231,880
Estimated Number of One-Way Passenger Trips	231,880
Estimated Percentage of Trips for Agency Consumers	0%
Estimated Percentage of Trips for the General Public	100%
Total Estimated Hours of Transportation Service Provided (12-month period)	24,904
Total Estimated Miles of Transportation Service	381,763
Fare Structure	In 2020, the Tahoe Transportation District rolled out fare-free service.
Operating Revenues	
City/Town/County Government Appropriations	\$2,203,613.44
FTA Section 5310 Program	\$24,437.00
FTA Section 5311 Program (including funds for preventative maintenance)	\$1,516,484.54
State Government Appropriation	\$2,118,613.44
Other Federal and Local	\$3,251,824.91
Total	\$9,114,773.33
Capital Revenues During FY17 and/or FY18	
FTA Section 5310	\$53,536.29
FTA Section 5339 Bus and Bus Facilities	\$94,543.00
Other (State Funds)	\$42,874.58
Total	\$190,953.87
Operating Expenditures	

Transportation Administration	\$1,528,712.50
Transportation Scheduling and Dispatching	\$1,284,296.94
Transportation Operations	\$2,136,660.27
Transportation Maintenance	\$2,215,811.46
Total	\$5,636,768.67

White Pine County Social Services

A public agency that provides public transportation services on a demand-response basis. Drivers assist passengers to the entrance of their origin and/or destination. Service is provided Monday through Friday 8 AM to 5 PM to the communities of Ely, Ruth, and McGill with no trips that cross county or state lines. No service is offered for the following holidays; New Year’s Day, President’s Day, Memorial Day, Juneteenth, 4th of July, Labor Day, Nevada Day, Veteran’s Day, Thanksgiving, the Friday after Thanksgiving, Christmas Eve, Christmas Day, and New Year’s Eve. All trips are first come first served and trips may be taken for any purpose and to any location within the service area. Rides must be reserved/scheduled 24 hours in advance.


The top destinations include:

1. Shopping Centers
2. Senior Nutrition Programs
3. Banks
4. Hospitals
5. Clinics

Estimated Number of One-Way Passenger Trips	12,000
Estimated Percentage of Trips for Agency Consumers	0%
Estimated Percentage of Trips for the General Public	100%
Total Estimated Hours of Transportation Service Provided (12-month period)	6,240
Total Estimated Miles of Transportation Service	20,000
Fare Structure	<p>Suggested Senior Donations: Inside Ely City limits - \$.50 20 miles or less - \$1.00 21 miles or more - \$2.50</p> <p>Standard Fare: Inside Ely City limits - \$.50 20 miles or less - \$2.00 21 miles or more - \$5.00 Users can buy 15 rides for \$12.00 Or</p>

	Monthly Pass inside Ely City limits - \$35.00 Monthly Pass outside Ely City limits - \$45.00 Monthly Pass for seniors - \$15.00
Operating Revenues	
Fares Collected Directly from Passengers	\$400.00
FTA Section 5311 Program (including funds for preventative maintenance)	\$6,000.00
Donations	\$50.00
State Government Appropriation	\$3,000.00
Total	\$9,450.00
Capital Revenues During FY17 and/or FY18 – Not Provided	
Operating Expenditures	
Transportation Scheduling and Dispatching	\$9,500.00
Transportation Operations	\$160,000.00
Transportation Maintenance	\$20,000.00
Total	\$189,500.00

Appendix 2: Nevada CHSTP Performance Measures, 2026

 Goal 1: Support and Sustain Rural Transportation Systems			
Strategy 1.1: Sustain existing rural public transportation Programs			
Performance Measure	Description	Data Input/Field	Data Source
1.1.1	Increase in the total number of Unlinked Passenger Trips (UTP) reported by rural transit agencies compared to the previous year	Annual UPT reported in monthly ridership	Ridership Report
1.1.2	Increase in the total number of Vehicle Revenue Miles (VRM) reported by rural transit agencies compared to the previous year.	Annual VRM reported in monthly ridership	Ridership Report
1.1.3	Increase in the total number of Vehicle Revenue Hours (VRH) reported by rural transit agencies compared to the previous year.	Annual VRH reported in monthly ridership	Ridership Report
1.1.4	Increase in the number of subrecipient agencies receiving NDOT rural transit funding compared to the previous application year.	Number of Subrecipients	Agreement List
1.1.5	Increase in the number of communities served by NDOT subrecipients compared to the previous year.	Number of communities served by subrecipients	Survey to Subs
1.1.6	Decrease in the average preventative maintenance cost per transit vehicle reported by rural transit agencies compared to the previous year.	Annual cost of CPG - PM for all active agreements	Monthly Status Reporting



**Goal 1:
Support and Sustain Rural Transportation Systems**

Strategy 1.2 Support coordination efforts among regional transit providers

Performance Measure	Description	Data Input/Field	Data Source
1.2.1	Increase in the number of coordination meetings or information-sharing events held through the Statewide Mobility Coordination Network compared to the previous year.	Number of Events	Survey to MM
1.2.2	Increase in the number of transportation providers and partner agencies participating in the Statewide Mobility Coordination Network compared to the previous year.	Number of Participants at Events	Survey to MM

Strategy 1.3: Assist local agencies in pursuing grant funding through technical support

Performance Measure	Description	Data Input/Field	Data Source
1.3.1	Increase in the number of eligible grant applications submitted to NDOT compared to the previous application cycle.	Number of Eligible Application Submitted	Call for Projects Applications
1.3.2	Decrease in the number of incomplete or ineligible grant applications submitted to NDOT compared to the previous application cycle.	Number of Ineligible Applications Submitted	Call for Projects Applications
1.3.3	Increase in the number of agencies applying for NDOT rural transit funding compared to the previous application cycle.	Number of Agencies Applied	Call for Projects Applications



**Goal 2:
Facilitate Medical Access through Local Coordination**

Strategy 2.1: Encourage local collaboration between healthcare providers and transit agencies

Performance Measure	Description	Data Input/Field	Data Source
2.1.1	Increase in the number of NDOT subrecipients coordinating transportation services with healthcare providers or medical facilities compared to the previous reporting period.	Number of Subrecipients with Coordinating Efforts	Survey to Sub
2.1.2	Increase in the number of passenger trips to medical destinations provided by subrecipients compared to the previous reporting period.	Number of Passengers to medical facilities	Survey to Sub
2.1.3	Increase in the number of healthcare facilities served by NDOT subrecipients compared to the previous reporting period.	Number of Healthcare Facilities Served	Survey to Sub

Strategy 2.2 Support initiatives that encourage mobile medical unit visits for communities lacking medical facilities or the establishment of telehealth facilities

Performance Measure	Description	Data Input/Field	Data Source
2.2.1	Increase in the number of mobile medical units or telehealth service locations available in communities served by NDOT subrecipients compared to the previous reporting period.	Number of Mobile Medical or Telehealth Locations in NDOT Served Communities	NDOT Research
2.2.2	Increase in the number of communities served by NDOT subrecipients that have access to mobile medical unit visits or telehealth service locations compared to the previous reporting period.	Number of Communities with access to Mobile/Telehealth?	NDOT Research

Strategy 2.3: Provide planning resources for non-emergency medical transportation access

Performance Measure	Description	Data Input/Field	Data Source
2.3.1	Increase in the number of communities where mobility managers conduct outreach or coordination activities related to non-emergency medical transportation access compared to the previous reporting period.	Number of Communities MM managers outreach	Survey to MM
2.3.2	Increase in the number of healthcare providers or human service organizations engaged by mobility managers to discuss transportation access for medical services compared to the previous reporting period.	Number of Organizations MM managers discuss transportation access to medical services	Survey to MM



**Goal 3:
Promote Flexible and Sustainable Transportation Models**

Strategy 3.1: Support the development of volunteer driver programs by local providers

Performance Measure	Description	Data Input/Field	Data Source
3.1.1	Increase in the number of volunteer drivers recruited and retained by local providers compared to the previous reporting period.	Number of Volunteer Drivers	Survey to Subs
3.1.2	Increase in the number of passenger trips provided through volunteer driver programs by county compared to the previous reporting period	UPT for Volunteer Driver program	Survey to Subs
3.1.3	Increase in the number of local providers operating volunteer driver programs compared to the previous reporting period.	Number of Subrecipients with Volunteer Driver Program	Survey to Subs

Strategy 3.2 Assist providers with pursuing insurance and training tools for volunteer programs

Performance Measure	Description	Data Input/Field	Data Source
3.2.1	Increase in the number of agencies receiving technical assistance related to volunteer driver insurance or training compared to the previous reporting period.	Number of Agencies receiving Technical Assistance Training Related to Volunteer Driver Insurance	Survey to Subs
3.2.2	Increase in the number of participants completing volunteer driver program training compared to the previous reporting period.	Number of Participants completing Volunteer Driver Program Training	Survey to Subs
3.2.3	Increase in the number of agencies operating volunteer driver programs compared to the previous reporting period.	Number of Agencies Operating Volunteer Driver programs	Survey to Subs



**Goal 3:
Promote Flexible and Sustainable Transportation Models**

Strategy 3.3: Encourage purchase of service agreements where feasible

Performance Measure	Description	Data Input/Field	Data Source
3.3.1	Increase in the number of active purchase-of-service agreements between NDOT subrecipients and partner organizations (such as school districts, healthcare providers, and human service agencies) compared to the previous reporting period.	Number of Agreements between Subrecipients and Organizations	Survey to Subs
3.3.2	Increase in total local match revenue generated through purchase-of-service agreements by NDOT subrecipients compared to the previous reporting period.	Total Local Match Revenue Generated from Purchase-of-Service Agreements	Survey to Subs
3.3.3	Increase the total number of Unlinked Passenger Trips (UPT) provided through purchase-of-service agreements by NDOT subrecipients compared to the previous reporting period.	Total UPT for Purchase-of-Service Agreements	Survey to Subs



**Goal 4:
Expand Access and Connectivity in Underserved Areas**

Strategy 4.1: Support needs assessments for service gaps in rural and tribal communities

Performance Measure	Description	Data Input/Field	Data Source
4.1.1.	Increase in the number of regional or local transportation needs assessments completed or updated by NDOT subrecipients or tribal partners compared to the previous reporting period.	Number of Needs Assessments Completed	Survey to Subs
4.1.2	Increase in the number of NDOT subrecipients or tribal partners participating in transportation needs assessment activities compared to the previous reporting period.	Number of Subs Participating in Needs Assessment Activities	Survey to Subs
4.1.3	Increase in the number of NDOT grant applications that reference or incorporate findings from a transportation needs assessment compared to the previous application period.	Number of NDOT grant applications that include needs assessments	Call for Project Application

Strategy 4.2 Assist in the development of regionally coordinated services

Performance Measure	Description	Data Input/Field	Data Source
4.2.1	Increase in the number of regional coordination meetings or information-sharing events facilitated by mobility managers compared to the previous year.	Number of MM Meetings	Survey to MM
4.2.2	Increase in the number of transportation providers and partner organizations participating in regional coordination activities compared to the previous year.	Number of Organizations Present at MM Meetings	Survey to MM



**Goal 4:
Expand Access and Connectivity in Underserved Areas**

Strategy 4.3: Encourage projects that enhance intercity and intra-county connectivity

Performance Measure	Description	Data Input/Field	Data Source
4.3.1	Increase in the total number of Unlinked Passenger Trips (UPT) provided on intercity and intra-county services by NDOT rural transit subrecipients annually.	Total Intercity UPT	Survey to ICG
4.3.2	Increase in the number of direct routes connecting communities to key destinations compared to the previous year	Number of ICG Direct Routes	Survey to ICG
4.3.3	Increase in the number of service hours offered for intercity or inter-county routes compared to the previous year.	Total ICG Service Hours	Survey to ICG



**Goal 5:
Enhance Public Information and Mobility Management**

Strategy 5.1: Improve public access to transit information via Nevada 211 and other platforms

Performance Measure	Description	Data Input/Field	Data Source
5.1.1	Increase in the number of NDOT subrecipients listed in the Nevada 211 directory annually.	Number of Subs listed on Nevada 211	NDOT Research
5.1.2	Increase in the number of Nevada counties represented by NDOT subrecipients listed in the Nevada 211 directory each year.	Number of Counties represented by NDOT Subs on Nevada 211	NDOT Research
5.1.3	Increase in the number of service types offered by NDOT subrecipients that are listed in the Nevada 211 directory each year.	Count of Service-Types represented by NDOT Subs on Nevada 211	NDOT Research

Strategy 5.2 Develop a statewide rural travel training program and facilitator network

Performance Measure	Description	Data Input/Field	Data Source
5.2.1	Increase in the number of counties with NDOT subrecipients participating in the statewide rural travel training program annually	Number of counties with NDOT Subs who have participated in the Travel Training program	Survey to MM / Subs
5.2.2	Increase in the number of travel training sessions conducted for NDOT subrecipients annually	Number of Travel Training Session performed	Survey to MM / Subs
5.2.3	Increase in the number of Unlinked Passenger Trips (UPT) reported by NDOT subrecipients participating in travel training programs annually	Total UPT for subs who participated in the Travel Training Program	Ridership Report



**Goal 5:
Enhance Public Information and Mobility Management**

Strategy 5.3: Support mobility management networks and data sharing between providers

Performance Measure	Description	Data Input/Field	Data Source
5.3.1	Increase in the number of organizations participating in mobility management network meetings or coordination activities compared to the previous year.	Number of Agencies Participating in MM Meetings	Survey to MM
5.3.2	Increase in the number of agencies sharing service information with regional mobility managers compared to the previous year.	Number of Agencies Sharing Information, MM	Survey to MM